

Calendar of Events

December 1, 2024 **The 10th Annual Christmas Tree Lighting**
Monroe County Courthouse Lawn
The corner of Main St. and Mill St.
Waterloo, IL 62298
06:30 PM - 08:00 PM CST
Chris Herrmann, 618-939-5300
chamber@htc.net

December 2, 2024 **Customer Service**
- December 6, 2024 **Southwestern Illinois College - Red Bud Campus**
500 W. South Fourth Street
Red Bud, IL 62278
09:00 AM - 01:00 PM CST
Vicki Wilkins, 618-222-5497
Vicki.Wilkins@swic.edu

SWIC is excited to offer a series of professional development courses at the Red Bud campus of Southwestern Illinois College (SWIC). Our comprehensive training program aims to enhance essential soft skills that will benefit your employees and contribute to their career advancement. Best of all, these classes are offered at no cost to participants or employers.

Customer Service

December 2-6, 9 am – 1 pm

Assess and improve your customer-centricity. Expand communication skills to serve internal and external customers effectively. Learn recovery steps to rebuild customer loyalty and provide professional customer-service excellence regardless of title or industry.

January 25, 2025 **Bourbon & Bags Bingo**
St. Mary's Catholic Church Parish Center
116 W. Woodland Ridge
Valmeyer, IL 62295
Doors open at 6:00 p.m.
Chris Herrmann, 618-939-5300
chamber@htc.net
Join us for an evening of fun and excitement! Don't miss a chance to win a bottle of bourbon or a designer purse. Your choose!
Doors open at 6 p.m. and the fun starts at 7 p.m.
Cash Bar (No outside alcohol/beverages are allowed)
Bring your own snacks
MUST BE 18 OR OLDER TO ATTEND